

Frequently Asked Questions About Updating Your Donor Registration at the DMV

- **What do I need to do at the DMV to update my donor registration status?**

You can opt in or out of being an organ donor by visiting an Iowa DMV location.

To obtain a new license or ID with or without the donor status, there is a \$10 duplicate fee.

If you make the change during a renewal, there is no additional fee beyond the renewal cost. Renewals can be done online every other renewal, and the donor status can be added or removed at that time.

- **Do I need to schedule an appointment, or can I walk in? Can I do it online?**

To ensure the best service, they recommend scheduling an appointment with them. However, walk-ins are always welcome, and they'll do their best to accommodate you.

Additionally, you can also be served by your local county treasurer's office. Please check with their office to see if you need an appointment.

There is no online process for adding or removing the donor status; changes must be made in person, except during an online renewal.

- **Do I need to bring my current driver's license, proof of identity, or any documents?**

Please bring your current license or ID. No other documents are needed unless you are also applying for a REAL ID. In that case, you'll need to bring the required REAL ID documents. The process is simple, and staff can verify your identity through archived photos and system records if necessary.

Main Office

550 Madison Ave, North Liberty, IA 52317
T: 515-727-7897 F: 515-727-7911

Regional Office

320 Adventureland Dr NW, Altoona, IA 50009
T: 515-727-7897 F: 515-727-7911

24 Hour Referral Line

800-831-4131
IowaDonorNetwork.org

- **How quickly is the change reflected?**

Changes are reflected immediately. You'll receive an interim license or ID that reflects your updated donor status.

- **How do I get confirmation that I was removed from the Iowa Donor Registry?**

For formal confirmation that you are no longer listed in the Iowa Donor Network registry, please contact Iowa Donor Network at 1-800-831-4131.

- **If I register as an organ donor on the Iowa Donor Network website, will I receive an updated license or ID?**

No. If you register as an organ donor through the Iowa Donor Network website, you will not receive an updated license or ID unless you visit a DMV location to request one.

- **If I update my donor status to "YES" at the DMV, will I automatically be sent an updated license or ID?**

Yes. If you visit a DMV location and update your donor status to "YES," you'll complete the transaction in person and pay the \$10 duplicate license fee. You will receive a new license or ID displaying the donor status.

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