



# Tissue & Eye Donation Notification Information for EMS Staff

Call in every death, every time

**IDN 24 Hour Notification Line: 800-831-4131**

**Purpose of the Notification Call:** EMS staff notify Iowa Donor Network (IDN) of all deaths when death occurs outside of the hospital setting to determine patient's candidacy for donation.

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## **The Notification Call:**

**Timely call to 800-831-4131: within 1 hour from time of death**

- The earlier the call, the more likely we can preserve the opportunity of donation

**Any provider can make the call, including first responders and volunteers**

**Make the call in a private setting away from the patient's family**

- Please refrain from approaching the family regarding a donation decision or from informing the patient's family that you are calling Iowa Donor Network as we want to avoid false hope of donation if the patient is not a candidate
- IDN will provide information regarding the gift of donation to the family

**Estimated length of call is 5-10 minutes** (See Notification Information sheet for information specific to the notification call)

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## **After the Notification Call:**

- IDN will inform you whether or not the patient is a candidate for donation

**If the patient is a candidate for donation:**

- IDN will coordinate with the Medical Examiner's office and/or funeral home
- IDN will contact the patient's next-of-kin with the opportunity of donation after verifying that the family has been notified of the death
- IDN will ask you to fax a copy of the run report to 515-309-0544