

Hospital Partner Study Results

We spoke to

21

ADVANCED
PRACTITIONERS

30

PHYSICIANS

35

HOSPITAL
STAFF

Commonly Mentioned Strengths



Good Communication



Helpful and Supportive



Available and Present

Commonly Mentioned Weaknesses



Poor Collaborative
Communication

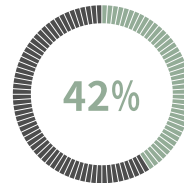


Bad Timing of Presence

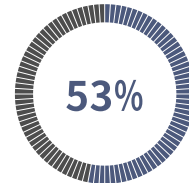


Aggressive Attitude

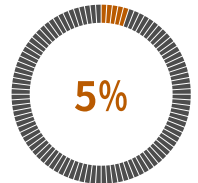
Overall Satisfaction with IDN



Highly
Satisfied



Needs
Improvement



Critical
Response

National Satisfaction

Physicians & APs

Highly Satisfied 60%

Needs Improvement: 40%

Critical Response: 0%

Hospital Staff

Highly Satisfied 59%

Needs Improvement: 41%

Critical Response: 0%

Feel Valued When



We are thanked

Good case follow-up

Good collaboration

Feel Unvalued When



Too pushy

Lack of
communication

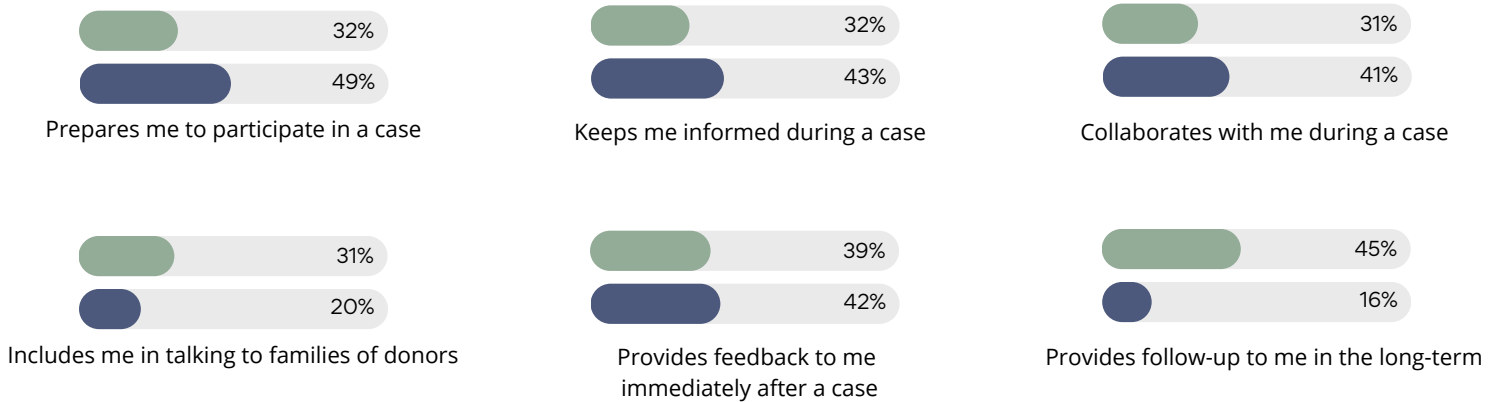
No follow-up
after a case

Only 1 in 4 hospital staff, physicians, and APs feel Iowa Donor Network is effective at providing education on donation practices



Communication Satisfaction

■ Physicians and APS ■ Hospital Staff



Preferred Communication

■ Physicians and APS ■ Hospital Staff ■ Both

Before Case

During Case

After Case

