A Donation Guide
for Hospice and Long-term Care

Hospice and long-term care healthcare providers play a crucial role in tissue and eye donation. You have the power to ensure that your patient has the opportunity to leave a lasting legacy through the gift of donation.

**Education & Resources For Healthcare Providers:** Iowa Donor Network (IDN) offers free continuing education and informational resources. Call 800-831-4131 or visit www.IowaDonorNetwork.org for more information.

**Donation Information for Patients and Families:**
- Upon admission, offer donation resources to your patient and family.
- Education can occur during the psychosocial assessment, at the time of death with the patient’s family, or any other opportunity the care team feels is appropriate.

**Notifying IDN of a Patient Death:**
**Notify IDN of all patients deaths within 1 hour of time of death | 800-831-4131**
- Healthcare professionals may disclose protected health information to IDN under HIPAA section 164.512

**Contact IDN prior to releasing the patient to the funeral home**
- IDN coordinates directly with the funeral home if donation occurs

**During the notification call, you may be asked for the following information:**
- Your name, agency and phone number
- Patient demographics
- Patient medical history
- Next-of-Kin information
- Funeral home information
- Location of patient

**Donation Process:**
- IDN will contact next-of-kin to discuss the opportunity for donation
- If patient or family authorizes donation, staff may be asked to fax the patient’s medical record to IDN at their earliest convenience
- Staff may be asked to initiate cooling measures by placing double-bagged ice on the patient
- IDN will coordinate with the funeral home of the family’s choice