Tissue & Eye Donation Notification
Information for EMS Staff

Call in every death, every time
IDN 24 Hour Notification Line: 800-831-4131

Purpose of the Notification Call: EMS staff notify Iowa Donor Network (IDN) of all deaths when death occurs outside of the hospital setting to determine patient’s candidacy for donation

The Notification Call:
Timely call to 800-831-4131 within 1 hour from time of death
- The earlier the call, the more likely we can preserve the opportunity of donation

Calls can be made by any provider level, including first responders and volunteers

Make the call in a private setting away from the patient’s family
- Please refrain from approaching the family regarding a donation decision or from informing the patient’s family that you are calling Iowa Donor Network as we want to avoid false hope of donation if the patient is not a candidate
- IDN will provide information regarding the gift of donation to the family

Estimated length of call is 5-10 minutes (See Notification Information sheet for information specific to the notification call)

After the Notification Call:
- IDN will inform you whether or not the patient is a candidate for donation

If the patient is a candidate for donation:
- IDN will coordinate with the Medical Examiner’s office and/or funeral home
- IDN will contact the patient’s next-of-kin with the opportunity of donation after verifying that the family has been notified of the death
- IDN will ask you to fax a copy of the run report to 515-309-0544